

3. How long have they been in business?

This establishes credibility and will assist you in checking references and reports from state organizations

4. Check with the Health Department for any complaints against the center.

5. What are the days and hours of operation?

6. Is there transportation provided to and from the home? Is there a charge for this? If so, how much?

7. What is the cost? Hourly rates? Weekly? Monthly?

8. Are there extra costs such as healthcare or meals? Do they provide dietary restricted meals such as low sodium or diabetic food?

9. Do they accept Medicare, Medicaid, or private insurance? If so, what is the procedure for filing claims for reimbursements?

10. What are the health conditions of patients that they will and will not accept? Do they accept incontinent patients, Alzheimer's patients, and/or wheelchair patients?

11. Are there any restrictions on the patients they have?

12. Is there a waiting list?

13. What services are provided for those with Alzheimer's or related dementias?

14. Ask for a copy of their meal plan and activity schedule. See if your loved one and you can eat a meal there before you decide to sign up for the center.

15. Is the facility clean and odorless?

16. Is the furniture comfortable and pleasant to use for an entire day? Are there loungers and reclining chairs for relaxation?